



Parent Satisfaction Survey

Name of Center: _____

Owner: _____

Date: _____

Discovery Point believes that parental involvement and satisfaction are among the most reliable indicators of a quality program. We urge you to take time today to complete this survey and return it to the owner of your center. Thank you for your cooperation.

Please mark the best answer according to your opinion as a parent of the center. There is space for your written comments at the end of the survey.

	<u>Strongly Agree</u>	<u>Agree</u>	<u>Disagree</u>	<u>Strongly Disagree</u>
1. My child's teachers are professionals who truly care.	1	2	3	4
2. The lines of communication at this center are open.	1	2	3	4
3. The owner of the Center is on-site and available to me if I have a question or concern.	1	2	3	4
4. The director is accessible to me and responds to any questions or concerns I have in a timely manner.	1	2	3	4
5. My concerns are taken seriously and acted upon when necessary.	1	2	3	4

	<u>Strongly Agree</u>	<u>Agree</u>	<u>Disagree</u>	<u>Strongly Disagree</u>
6. I have been offered opportunities for private conferences with my child's teacher.	1	2	3	4
7. I was given an orientation of the school when I enrolled.	1	2	3	4
8. I understand the policies and requirements of the center.	1	2	3	4
9. My child enjoys attending this center.	1	2	3	4
10. The educational experience here is an important part of every day.	1	2	3	4
11. This center delivers quality care at a fair price.	1	2	3	4
12. I would recommend this center to my friends and co-workers.	1	2	3	4
13. This program has an open-door policy.	1	2	3	4
14. I have reviewed the parent handbook.	1	2	3	4
15. The program has conducted parent education activities.	1	2	3	4

